



# HPE Proliant ML

## Review From A Customer

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## Review by a Real User

Verified by IT Central Station



Infrastructure Manager at a tech services company with 501-1,000 employees

it\_user362043

### VALUABLE FEATURES

It's truly effective and it's always on. We've tried other manufacturers who claimed particular purposes for their servers, but we never got any decent results from them. We tried HP servers a few years ago and we've come back to it. It's perfect for what we do.

### IMPROVEMENTS TO MY ORGANIZATION

For us, it's change in continuities where we've seen the most improvement. Each time we move new hardware, it's more and more effective. Everyone on the team is familiar with the hardware, so we don't have to teach them everything. It's simple for us to operate as a team, which is of primary importance for us.

### ROOM FOR IMPROVEMENT

It seems that when we have a single problem, it's a fight with the hardware. We get the package and we do the assembly. This takes us a week or more, and that's a problem. It takes too much time.

### DEPLOYMENT ISSUES

Deployment has been issue-free.

### STABILITY ISSUES

It's very stable. That's a main factor for us.

### SCALABILITY ISSUES

We're able to scale it, though we're mainly adding older servers to this new one. Scalability is not the most important thing for us.

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### **CUSTOMER SERVICE AND TECHNICAL SUPPORT**

Technical support has been good. We work in sensitive environments and technical support has been a positive point.

### **INITIAL SETUP**

Initial setup was straightforward.

### **IMPLEMENTATION TEAM**

We implemented it ourselves in-house.

### **PRICING, SETUP COST AND LICENSING**

HP maybe seems sometimes more expensive than others, but we stay with them and we know why.

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