



HPE StoreOnce

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Specialist-System Administrator at a comms service provider with 501-1,000 employees

it_user236532

WHAT IS MOST VALUABLE?

De-duplication is valuable because it is a technique to take backups of unique data only. We have to do backups on a daily and weekly basis, where the daily one is incremental and the weekly one is a full backup. When we ran this type of backup on a physical cartridge, it would take up a huge amount of space as there is no de-dupe with cartridges. When using de-dupe, backups take less space than they previously did, and this minimizes the costs to our company.

HOW HAS IT HELPED MY ORGANIZATION?

The de-duplication feature saves us storage space.

WHAT NEEDS IMPROVEMENT?

The performance could be improved.

FOR HOW LONG HAVE I USED THE SOLUTION?

I've been using it for one and a half years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We're unable to expand our storage capabilities smoothly.

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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: It's good. Technical Support: We are not getting any direct support from HP, but we are getting support from their partner. The support is relatively good.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

This is the first solution that we have used.

HOW WAS THE INITIAL SETUP?

It is straightforward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We used a vendor team who were 8/10.

WHICH OTHER SOLUTIONS DID I EVALUATE?

This was done by the planning team.

WHAT OTHER ADVICE DO I HAVE?

I recommend using the upgraded version of this product.

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