

**HCL**

# HCL Connections

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



IT Manager at Bank Data

**it\_user616608**

### **WHAT IS MOST VALUABLE?**

It's easy to use for both developers and end users.

### **HOW HAS IT HELPED MY ORGANIZATION?**

It is easy to integrate to other parts of the company.

### **WHAT NEEDS IMPROVEMENT?**

I haven't any particular features to request. I would like to see better stability and performance.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

Stability is not good. We've been having a lot of problems lately with the fulfillments.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

Scalability is okay.

### **HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Technical support is not that good at the moment.

### **HOW WAS THE INITIAL SETUP?**

I wasn't involved in the initial setup.

### **WHAT OTHER ADVICE DO I HAVE?**

At the moment, I would say, "Think hard about it." I want to trust that a vendor is reliable.

Learn more: [Read 2 reviews of HCL Connections](#)