

The IBM logo, consisting of the letters "IBM" in a bold, sans-serif font.

IBM Information Analyzer

Review From A Customer

IBM. IBM Information Analyzer

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



SAP SD-MM-WM Consultant at a pharma/biotech company with 10,001+ employees

it_user154299

WHAT IS MOST VALUABLE?

3 - Best used in tandem with other IBM Infosphere products

HOW HAS IT HELPED MY ORGANIZATION?

For basic Business Rule Creation to cleanse Legacy data, it worked as intended. Lacked functionality to get creative.

WHAT NEEDS IMPROVEMENT?

Business Rule builder needs to be worked on - if we jointed tables (even if we create virtual tables) from other modular areas the function would time-out.

FOR HOW LONG HAVE I USED THE SOLUTION?

1 year

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Yes - it would go down constantly until IBM spent a better part of several weeks (and our budget to pay their consultants) stabilizing it. Seriously freaky stuff - data on screens shaking...no joke.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Many.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 5/5 Technical Support: 5/5

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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We used the Data Stage.

WHAT ABOUT THE IMPLEMENTATION TEAM?

Vendor team - Expertise high - but selling us the product seemed to be their primary objective - our ability to realize the program's potential (Viability wise) was definitely secondary.

WHAT WAS OUR ROI?

Stopped using it. Took a loss.

WHAT OTHER ADVICE DO I HAVE?

Be sure your people on the ground who will be using it are in the room with IBM making sure their needs are represented and addressed. They'll know the legacy data landscape, and where it's going...not management.

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