

The IBM logo, consisting of the letters "IBM" in a bold, sans-serif font.

IBM InfoSphere Information Server

Review From A Customer

IBM. IBM InfoSphere Information Server

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Bob Edis

Principal Consultant at a tech services company with 201-500 employees

VALUABLE FEATURES

Data connections Data partitioning Flexibility Performance

IMPROVEMENTS TO MY ORGANIZATION

No improvements to the organization have been noticed so far.

ROOM FOR IMPROVEMENT

Reporting Training GUI for developers - wizards would be very useful

USE OF SOLUTION

I've used it over seven years in various versions.

DEPLOYMENT ISSUES

No issues encountered.

STABILITY ISSUES

No issues encountered.

SCALABILITY ISSUES

No issues encountered.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: It's poor. Technical Support: It's fair.

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INITIAL SETUP

It was medium complexity as there are many options available, and you need to know the license limitations.

IMPLEMENTATION TEAM

We used an IBM partner who were good.

PRICING, SETUP COST AND LICENSING

Look at TCO not just the sticker price. Don't run on Unix if the primary database is a SQL Server.

OTHER SOLUTIONS CONSIDERED

No other options were evaluated.

OTHER ADVICE

Read Try Ask Repeat

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