IBM

IBM MQ

Review From A Customer

IBM. **IBM MQ**

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station

Application Architect at a healthcare
company with 1,001-5,000 employees

it_user631725

WHAT IS MOST VALUABLE?

Ease of use Access to support resources Access to new release information in a timely manner Easy to digest

HOW HAS IT HELPED MY ORGANIZATION?

It is easy to use and seamless with our existing technology. It's a trusted name we know that we've used for years. It performs and it has very low downtime, if any.

WHAT NEEDS IMPROVEMENT?

With MQ, we always have trouble with the initial priming call failing. It would be nice if we didn't have the little wake-up service. Maybe if it self-monitored, had it's own health monitor, to fire those off upon startup, so we don't have to pay the price for it.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We are happy with the stability.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We have not had any scalability issues to my knowledge.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Our admins have used support in the past. As far as I know, they are satisfied with it. It's pretty solid and it's kind of the backbone of a lot of our stuff.

HOW WAS THE INITIAL SETUP?

The initial install was a long time ago.

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WHAT OTHER ADVICE DO I HAVE?

Stick with the out-of-the-box requirements, unless something tells you to go in another direction. And if so, definitely work with the vendor to make sure that they give you the adequate tools to do that, or help you scope that out. When selecting a vendor, support is the most important criteria.

Learn more:

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