

The IBM logo, consisting of the letters "IBM" in a bold, sans-serif font, is positioned in the upper left quadrant of the page. The background features a decorative pattern of overlapping, semi-transparent blue hexagons of varying shades, creating a geometric, crystalline effect.

IBM Spectrum Protect

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Technical Advisor at GBM (an IBM alliance Company)

Humberto Sosa

WHAT IS OUR PRIMARY USE CASE?

Our customers have on-premise infrastructure mostly using tape libraries. We do have a company using a virtual tape library. Though, t customer does not have many benefits from their virtual tape library, as the infrastructure is majority over the AIX file of Spectrum. In my country, we manage 25 solutions. In all countries, we manage 200.

HOW HAS IT HELPED MY ORGANIZATION?

Maintaining recovered data.

WHAT IS MOST VALUABLE?

Mainly backups Replication Exporting the data from another data center.

WHAT NEEDS IMPROVEMENT?

Any feature that is compliant with virtualizing the application should be improved. Also, the product should be improved to save more space.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It is very stable. A plus is to use POWERAge for the SNR copy of the Spectrum Protect, then it is more reliable.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The product is scalable. However, the customer's infrastructure is usually not scalable. Therefore, the environment (server, tapes, etc.), not the product, limits the scalability of the customer.

IBM. IBM Spectrum Protect

[Read 55 reviews of IBM Spectrum Protect](#)

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Technical support is usually effective onsite. My work is with IBM systems. I would rate offsite technical support as average. The PMRs should be faster.

WHAT OTHER ADVICE DO I HAVE?

I would recommend the product. Most important criteria when selecting a vendor: Price Easy tool management An operating systems which works Capacity of encryption.

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