

The IBM logo, consisting of the letters "IBM" in a bold, sans-serif font, is positioned in the upper left quadrant of the page. The background features a decorative pattern of overlapping, semi-transparent blue hexagons of varying shades, creating a geometric, crystalline effect.

IBM Storwize

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Systems Architect at a tech services company
with 201-500 employees

it_user672393

WHAT IS MOST VALUABLE?

The most valuable features are the virtual capabilities that you get from the system and being able to move your data between tiers. We use that feature and we also optimize that with the SAN.

HOW HAS IT HELPED MY ORGANIZATION?

It has helped improve our organizational functionality with the ease of replacement of hardware. We use it a lot for that, for swapping in and out of old hardware to new hardware.

WHAT NEEDS IMPROVEMENT?

I can't really think of any specific improvements which I would like to see.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Stability has been great. Every time that we had a failed drive or a failed piece of hardware, it's been no problem. The systems have stayed up, with no problems at all.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We haven't scaled it to the maximum. It does scale quite a bit more than we've actually ever used it.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Technical support has been great. As far as responding, we usually get a resolution, or we have somebody calling us from higher up in the chain.

IBM. IBM Storwize

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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We're an IBM shop, so we've always been on some kind of IBM platform.

HOW WAS THE INITIAL SETUP?

The initial setup was straightforward. It's pretty simple.

WHAT OTHER ADVICE DO I HAVE?

I would tell them, "The ease of use of the system. If you have a small storage team, then this is the platform for you. It's really easy to manage, really easy to use, and it doesn't take a lot of training." The biggest key to deciding on the product is the support and replacement capabilities.

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