

The IBM logo, consisting of the letters "IBM" in a bold, sans-serif font.

# IBM Tivoli Access Manager [EOL]

## Review From A Customer

## **IBM.** IBM Tivoli Access Manager [EOL]

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From IT Central Station, the leading review site for enterprise technology solutions.

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### Review by a Real User

Verified by IT Central Station



Information Security Engineer with 1,001-5,000 employees

**it\_user185811**

#### **WHAT IS MOST VALUABLE?**

Identity management

#### **HOW HAS IT HELPED MY ORGANIZATION?**

We have managed to automate the creation of all employees, and the company's clients and then assign the accounts/accesses according to business need.

#### **WHAT NEEDS IMPROVEMENT?**

TIM logging

#### **FOR HOW LONG HAVE I USED THE SOLUTION?**

Three and a half years.

#### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

Little issues that were quick to resolve. I don't understand why they have to separate the deployment, as I have used other products that make the deployment as easy as possible.

#### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

Never.

#### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

Never.

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### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Good.

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

I have only ever used this product.

### **HOW WAS THE INITIAL SETUP?**

The initial set-up is a bit complex for a novice as the Linux version of it needs you to be somewhat good with Linux. There are certain OS requirements which if you are not familiar with Linux, you going to struggle a bit.

### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

Through a vendor team, and their level of expertise was very high.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

No other options were evaluated.

### **WHAT OTHER ADVICE DO I HAVE?**

It is a very good product to implement.

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