

IDERA

IDERA ER/Studio

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



ProQuest Development and Quality Assurance Support at a tech services company with 10,001+ employees

QASupport850

WHAT IS MOST VALUABLE?

Reverse engineering existing databases. I use the reverse engineering features to map existing databases to understand their structure and make improvements.

HOW HAS IT HELPED MY ORGANIZATION?

One example is the use of the product to make extracts and split databases, and we were selling parts of the company to other regions of other companies. It made the process more efficient and faster and less costly.

WHAT NEEDS IMPROVEMENT?

I don't have any specific ideas about how to improve the product. I always have the upgrades and every upgrade comes with some improvements and it's good.

FOR HOW LONG HAVE I USED THE SOLUTION?

I've used both products for over 10 years probably between 10 and 14 years, I don't remember the exact number.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 10/10. Technical Support: 10/10.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

The previous standard was Your Studio by CA, and I used that until I discovered the alternatives and immediately worked with the standards committee to include it and the standards for the company. I chose this product because it's ease-of-use and excellent support.

HOW WAS THE INITIAL SETUP?

Initial set up was pretty straightforward, and it looks for database connections that are already configured on your machine and automatically sets them up once it's installed great feature.

WHAT ABOUT THE IMPLEMENTATION TEAM?

I implemented just my own copy I didn't do a large-scale implementation. Other people within the company use it but it's independent for each user to set their own environment up I didn't have any problems or don't have any particular recommendations for other companies it's pretty straightforward.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The initial base price is a little bit high, and my recommendation is that once you've licensed the base, to keep the maintenance renewed because that's a much more reasonable annual cost.

WHAT OTHER ADVICE DO I HAVE?

My advice would be to use the Technical Support they're very good if you've got questions they're always there to help.

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