



ITRS Geneos

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Trading Applications Specialist at a tech services company with 501-1,000 employees

it_user215691

VALUABLE FEATURES

Real time monitoring Possibility to develop custom scripts to fit your own solution Simple interface Ability to manage dissimilar systems Reporting

IMPROVEMENTS TO MY ORGANIZATION

Our support team can monitor our applications and servers easily and we were able to reduce the time in finding errors and providing a solution. The entire process of support has been improved.

ROOM FOR IMPROVEMENT

The graphical interface is nice but could be improved.

USE OF SOLUTION

I've used it for two years.

DEPLOYMENT ISSUES

No we didn't.

STABILITY ISSUES

Geneos is a very stable product, both server side and client side.

SCALABILITY ISSUES

No we didn't.



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: We got in touch just few times, and there were no problems with them. Technical Support: It's good.

PREVIOUS SOLUTIONS

We didn't use anything previously.

INITIAL SETUP

It was straightforward.

OTHER ADVICE

It's a very good solution and can fit the needs of big company.

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