



McAfee Enterprise Security Manager (McAfee ESM)

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Business System Analyst at a consultancy with 5,001-10,000 employees

Business8c2a

WHAT IS OUR PRIMARY USE CASE?

My primary use case for this solution is to secure the data on my laptop.

HOW HAS IT HELPED MY ORGANIZATION?

If I lost my computer somewhere then hopefully the software will protect my data from anyone.

WHAT IS MOST VALUABLE?

The ability to secure my data is the most important feature. It is easy to use. I just need to enter the username and the password and it protects my data.

WHAT NEEDS IMPROVEMENT?

I would like to see fingerprint recognition included in the next release of this solution.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

I have not used technical support for the product.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

My company did use another product previous to this one but I do not know why they switched.

HOW WAS THE INITIAL SETUP?

The installation and setup of this solution is straightforward.



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WHAT ABOUT THE IMPLEMENTATION TEAM?

I handled the deployment myself.

WHAT OTHER ADVICE DO I HAVE?

This is a product that I would recommend to a colleague at another company. I would rate this solution an eight out of ten.

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