



McAfee ePolicy Orchestrator

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



President - Systems Engineer at a manufacturing company with 51-200 employees

President890

WHAT IS MOST VALUABLE?

It allows us to detect rogue devices, then to subsequently force policies on them to protect our system from them.

HOW HAS IT HELPED MY ORGANIZATION?

The only feature worth mentioning is the rogue devices detection. This helped the company manage new laptops joining the network.

WHAT NEEDS IMPROVEMENT?

I am not familiar with the newer versions, but the biggest issues we had with our version were false positives and performance degradation.

FOR HOW LONG HAVE I USED THE SOLUTION?

I used it for four years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

There were no issues with the deployment.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We had no issues with the stability.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We had no issues scaling it for our needs.



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HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: In my experience, the level of customer service is very good. Technical Support: Technical service is very good.

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

I came into the company and started using McAfee ePolicy Orchestrator. The previous solution was F-Secure.

HOW WAS THE INITIAL SETUP?

I have managed the setup to new servers (kind of a migration). I will admit that it was very straightforward. My policies were easily accessible and managed.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We implemented it with our in-house team.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The replacement for McAfee was due to pricing. It is common in the antivirus space to have price wars, though.

WHAT OTHER ADVICE DO I HAVE?

I am not familiar with the latest versions, but I am sure they have been improved. From a management point of view, ePO is one of the best solutions out there.

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