



Micro Focus ALM

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



IT QA Test Manager at a leisure / travel company with 1,001-5,000 employees

[it_user471417](#)

VALUABLE FEATURES

First of all, the product works. ALM is traditionally more of a waterfall application, but it does allow you to collect your requirements, your test cases, and you can even execute test cases automatically from ALM, which is great. Everyone's trying to do DevOps these days or Agile, so it's a good product.

IMPROVEMENTS TO MY ORGANIZATION

It allows us to do things more efficiently. There's nothing like spending millions of dollars upgrading an application, and trying to manage your requirements, your test cases, your defects in a spreadsheet. Who has access to that? That's what that product gives you.

ROOM FOR IMPROVEMENT

We need to move to Agile or DevOps. We have other products that do that, but I'm trying to standardize on a platform. I'm very interested in HP Agile Manager.

STABILITY ISSUES

We've had no issues with the stability.

SCALABILITY ISSUES

It's real easy to scale and add more licenses.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Not directly through HPE. We go through HPE's vendor partner, which is Checkpoint Technologies, and they provide excellent technical support.

 **Micro Focus ALM**

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PREVIOUS SOLUTIONS

When I took over Quality Assurance, we had Quality Center. ALM is the new Quality Center, and we upgraded to version 12 of ALM. 550 projects with no problems.

INITIAL SETUP

I came in and decided that we needed to upgrade to v12. We reached out to our vendor partner, Checkpoint Technologies, and they came in, assessed what it would take to upgrade it, and they did the upgrade for us.

OTHER ADVICE

It doesn't do Agile very well. We can make it do it, but it wasn't designed to do it either. That's not being fair to the product. It's a waterfall-based product. You should go straight to HPE Agile Manager.

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