



Micro Focus Business Process Testing

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Test Engineer at a tech company with 10,001+ employees

it_user372582

VALUABLE FEATURES

Its simplicity and easy to integrate approach. By using this solution it is relatively simple to design test suite that can be further drilled down to very simple and atomic business components. The other part is that even functional testers/SMEs can actively take part in designing automated scripts by using the pre-designed automated components without going into the details of implementation. As a result the team productivity increases very rapidly.

IMPROVEMENTS TO MY ORGANIZATION

In our agile team, the functional testers started designing the automated test scripts by using the automated business components and requesting for new components to be designed. As a result the team productivity increased a lot after switching to this framework. Also the SMEs can review the test script on a high level to check for accuracy.

ROOM FOR IMPROVEMENT

Since all the artefacts are maintained in Quality Center sometimes accessing tests to maintain and modify takes a lot of time. If there is network failure while opening then the corresponding script gets locked for a long time. So it would be really convenient if they create a local copy of the component or give option to the user to edit the component or script offline. Another thing is components should have the ability to copy within the script itself rather than dragging the component from the repository each time it is required to be used.

USE OF SOLUTION

I've used it for two years.

DEPLOYMENT ISSUES

Few scripts got corrupted in design time while trying to delete the components that are having dependency in parameters early in the tree.

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STABILITY ISSUES

There was no issue with the stability.

SCALABILITY ISSUES

There was no issue with the scalability.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Really the weak link of this otherwise so good product. Technical support lacks efficiency and all they do is to move in circles by opening new tickets and all the related stuffs without any intention of solving the real problem.

PREVIOUS SOLUTIONS

This was chosen by the client as a necessary link up of automation with HP Quality Center.

INITIAL SETUP

Setup is quite straightforward and scalable.

IMPLEMENTATION TEAM

Setup and implementation of the framework was done by our organization.

ROI

ROI is pretty good as the approach of framework allows virtually everyone to take part in designing test cases.

PRICING, SETUP COST AND LICENSING

The price could be reduced though to make it more competitive with other products available.

OTHER ADVICE

Go for this product only if you have a long time vision of the software under test as this will yield significant output only after investing good amount of time.

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