



Micro Focus Data Protector Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Stefan Sevasta

Senior Systems Administrator at a comms service provider with 51-200 employees

HOW HAS IT HELPED MY ORGANIZATION?

I can backup and restore our company's various systems without issue.

WHAT IS MOST VALUABLE?

It is very easy to use and the interaction with various systems is very handy.

WHAT NEEDS IMPROVEMENT?

I'd like to be able to pause a job rather than to abort it; and I'd like to know which file or folder is being backed up while the job is running. Faster VEAgent Restores

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service:

In my experience, the customer service was very good and helpful. Technical Support:

Technical support was very good.

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

I used Backup Exec in a previous position. I only switched solutions because I changed jobs, and my current company uses Data Protector.

 **Micro Focus Data Protector**

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HOW WAS THE INITIAL SETUP?

Initial setup was straightforward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

Implementation was done in-house.

WHAT WAS OUR ROI?

Our return on investment has been better restorations.

WHAT OTHER ADVICE DO I HAVE?

Get it and use it. Read the manuals well before implementing and have a test environment in place, especially for upgrades.

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