



Micro Focus Data Protector Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



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WHAT IS MOST VALUABLE?

The most valuable feature is the integration with the infrastructure layer, for example, to storage systems like 3PAR. That is really valuable because you can use functions in the hardware platform to integrate with the functionalities in the Data Protector. It provides secure and high availability platforms.

HOW HAS IT HELPED MY ORGANIZATION?

The organizations I work with that use the product are actually managing to get a higher availability figure. They can design their infrastructure to manage it in an easier way, so they need to spend less hours of management.

WHAT NEEDS IMPROVEMENT?

I would like to see more integrations with virtual environments and more integrations with platforms like SQL Server, Oracle, and SAP.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

The stability is excellent, actually. It more or less depends on how often they release new versions, but the stability is extremely good.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The scalability could be a bit better, actually, because that connects to the stability question. You don't enforce new functionalities in a stable product unless you're willing to accept some disturbances or destabilization of the product.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

The technical support is very good. They have both local and central skilled technical resources, so it's very valuable.

 **Micro Focus Data Protector**

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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We needed to move towards a new system because of the complexity in the environment. We were looking for ease of use.

HOW WAS THE INITIAL SETUP?

The initial setup was very straightforward.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We also considered Veeam and NetBackup. We chose HPE Data Protector because it is easy to use.

WHAT OTHER ADVICE DO I HAVE?

When you evaluate products, take one important aspect, for example, ease of use; and then try to focus on that aspect when you compare it to different vendors.

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