



# Microsoft Office SharePoint Server

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Solution Architect for New Products and Services at a comms service provider with 1,001-5,000 employees

**Mario Treviño Salazar**

### WHAT IS MOST VALUABLE?

The most valuable features are: Document management Version control Workflows Templates for generating sites

### HOW HAS IT HELPED MY ORGANIZATION?

This product has improved the way our organization functions in the following manner: We are provided with policies and procedures for administration. We can store all the documentation related to all IT projects. We have developed some workflows for automating licensing requests and other type of requests.

### WHAT NEEDS IMPROVEMENT?

I think that it can be improved in terms of security, to manage roles and better performance.

### FOR HOW LONG HAVE I USED THE SOLUTION?

We have used this product for at least five years.

### WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

I have not encountered any deployment issues.

### WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I have not encountered any stability issues.

### WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

I have not encountered any scalability issues.



## Microsoft Office SharePoint Server

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### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: I would give the customer service a 7/10 rating. Technical Support: I would give the technical support a 7/10 rating.

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We previously used IBM Lotus Notes applications.

### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

This tool was implemented by our in-house team.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

Before choosing this product, we considered continuing with IBM Lotus Notes.

### **WHAT OTHER ADVICE DO I HAVE?**

Try to define a simple structure in regards to the sites and try to organize it in a homogeneous way.

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