



MIMIX

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



IT Administrator at a museum or institution
with 501-1,000 employees

it_user92232

VALUABLE FEATURES

Data replication to a High Availability system

IMPROVEMENTS TO MY ORGANIZATION

We do a "switchover" to our backup system 3 times a year. This lets us know that everything is still OK (or we fix the issue before anyone signs on the system) and that we can run the business on the backup system. In case we have an emergency or a sudden issue on the production system, we can put our point of sale terminals in local mode for 1 hour, switch over to the backup system, verify that all is running OK. Then the POS systems can reconnect, and our users can sign on again and continue working.

ROOM FOR IMPROVEMENT

Replication of the IBM i spooled files and files on the IFS system (Windows-like environment). About 1/2 the time, we have to nudge the system a bit to get the file(s) over.

USE OF SOLUTION

7 years

DEPLOYMENT ISSUES

No issues.

STABILITY ISSUES

No issues.

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SCALABILITY ISSUES

You have to size the system according to the amount of data you need to replicate. If not, your users will feel the slow down in response time.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: 9 out of 10 Technical Support: 9.8 out of 10

PREVIOUS SOLUTIONS

I tested a solution from another vendor at the time (ITERA) while at a previous employer. I found the installation and replication set-up to be on the hard side, taking most of a week to do by a specialist from ITERA. I also visited another company in the process of installing MIMIX and setting up the replication. Listing what to replicate took about 1 hour (same with ITERA), software installation took less than one hour and setting up the system and replication took about 2 hours. In all 1/2 day (MIMIX) vs. 1 week (ITERA). I moved to a new company and recommended MIMIX.

INITIAL SETUP

MIMIX initial setup is straight forward especially when it is done by an expert from the company selling the software.

IMPLEMENTATION TEAM

Vendor team - 9.9 out of 10

PRICING, SETUP COST AND LICENSING

Original setup cost was included in the product quote. It included the product and 5 days of an on-site expert to setup and teach.

OTHER ADVICE

No reservation: an enthusiastic "go for it!"

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