



# MobileIron Virtual Smartphone Platform

## Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Director of Product Development with 51-200 employees

it\_user161652

### VALUABLE FEATURES

MobileIron AppConnect (getting access to internal resources Exchange, File Server, etc.) thru Sentry without VPN.

### IMPROVEMENTS TO MY ORGANIZATION

Accessing documents on your mobile while traveling is essential.

### ROOM FOR IMPROVEMENT

Screen share support for all platforms could be helpful for helpdesk.

### USE OF SOLUTION

2 years.

### DEPLOYMENT ISSUES

No.

### STABILITY ISSUES

No.

### SCALABILITY ISSUES

No.

### CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: 4 out of 5. Technical Support: 3 out of 5.



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### PREVIOUS SOLUTIONS

No, I did not.

### INITIAL SETUP

It was straightforward. The infrastructure consists of virtual appliances which are very easy to deploy and setup.

### IMPLEMENTATION TEAM

An in-house team.

### OTHER SOLUTIONS CONSIDERED

Symantec, Zenprise (now Citrix).

### OTHER ADVICE

Focus onto the planning phase of the implementation. Prepare a list of your requirements regarding the restrictions (passcode, secure data access), use cases, what type of resources would your users like to access from their mobile device. Per device and per user licensing are available, so you can decide which is the best for you. There are two types of implementation available: Connected Cloud and On-premise. In the first scenario MobileIron is responsible for the availability, the backup and the version upgrades of the Core. Make groups by the type of users and use active directory groups for assigning configs and policies. Prepare a list of the platforms you would like to support. Ask for a 30-day evaluation from MobileIron and check that it meets with your expectation and requirements. MobileIron provides 0 day support for new versions of iOS, Android and Windows Phone. It is possible to create dynamic groups of configs and policies as per the user AD group membership and by device properties (platform, OS version, screen size,... more than 240 filter properties can be used)

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