



# NetApp AFF (All Flash FAS)

## Review From A Customer



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# Review by a Real User

Verified by IT Central Station



Systems Administrator at Anthc

**Dathon Stokes**

### **WHAT IS MOST VALUABLE?**

It is the flexibility of configuration. It is optimized for flash, so we do not have to manage the configuration of what optimizes flash, but we do have the flexibility to configure what optimizes our environment.

### **HOW HAS IT HELPED MY ORGANIZATION?**

It has improved our applications' overall performance, and it has simplified our management of it. We use it for all of our VMware infrastructure as well as for our X-ray data storage, for the short-term storage. We use both block and file storage. Now, we can manage failed disks in our SAN before we replace them or manage how quickly they are replaced. All these kind of decisions, we can make. This flexibility is critical to having a comfort level with our environment.

### **WHAT NEEDS IMPROVEMENT?**

Being able to move SVMs from one cluster to another.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

We have had two issues: There was a server and one of the heads rebooted because there was a system failure. We were unaffected, because the system stayed up and running. So, that was awesome. We had an issue, which was a self inflicted outage. Unfortunately, that one actually took our entire environment down. This was our own fault. Overall, the stability has been pretty amazing.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

Scalability is excellent. There has never been a question as to whether it could scale out. It has been more a question of, "Do we have the finances to be able to do it?"



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### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

They have always been good about being responsive. I love the auto support. The people that we get on the phone are usually pretty knowledgeable, and if they are not and they don't know what to do, then they hand it off to somebody who does.

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We also have Pure Storage.

### **HOW WAS THE INITIAL SETUP?**

It was pretty straightforward.

### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

We did have a rep on site as well that helped us with the installation. We have used it as part of a cluster to connect with other methods.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

NetApp does a good job of being able to provide a lot of options for its customers and supporting those options with information. Even before AFF, we always used NetApp for mission critical stuff.

### **WHAT OTHER ADVICE DO I HAVE?**

It offers everything we need. If you are considering this solution, ensure you do the research and know what you are actually getting. Also, make sure you know what your needs are before you start doing that research.

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