



New Relic APM

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



NOC Engineer at a financial services firm with 501-1,000 employees

it_user266244

IMPROVEMENTS TO MY ORGANIZATION

It was the first tool our company used for application level monitoring. It doesn't require much investment or technical expertise to implement, and I would recommend it for SME.

VALUABLE FEATURES

Support for plug-ins (RMQ, Redis etc.) is a valuable feature.

STABILITY ISSUES

Older versions of .NET.

SCALABILITY ISSUES

The agents are updated quite frequently, but New Relic doesn't offer tools for doing the upgrade in large environments.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service:

It's good. Technical Support:

We had several issues that were dealt with by their tech support, and their level is pretty good.

PREVIOUS SOLUTIONS

No previous solution was in place.

INITIAL SETUP

The setup is quite simple and there are plenty of online resources.



New Relic APM

[Read 16 reviews of New Relic APM](#)

IMPLEMENTATION TEAM

We did it in-house.

ROI

Since the plug-ins that report to New Relic do not require license, the **ROI** is high.

PRICING, SETUP COST AND LICENSING

In server pools, you can install the agent on one server. Also, make sure you make the most out of using plug-ins as they don't require licenses.

OTHER ADVICE

We are using it also for monitoring of Azure cloud.

[Read 16 reviews of New Relic APM](#)