



# Oracle Database as a Service

## Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

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# Review by a Real User

Verified by IT Central Station



**Syed Jaffar  
Hussain**

CTO at a tech services company with 51-200 employees

### WHAT IS MOST VALUABLE?

Resource elasticity Rapid provisioning Automated centralized management of all DBs Measured services, etc.

### HOW HAS IT HELPED MY ORGANIZATION?

Technically, apart from the cost reduction, it reduces the administration overheads. Scale-up and scale-down resources, as per the demand to ensure the major business, do not impact performance issues.

### WHAT NEEDS IMPROVEMENT?

Reduce the licensing cost further. Stronger security

### FOR HOW LONG HAVE I USED THE SOLUTION?

Over one year now.

### WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Challenges faced when migrating the on-premise database to cloud, especially VLDBs.

### WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Mostly with the internet availability and speed. Nothing really with the stability of the DBaaS.

### WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Not anything we have come across.



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### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: Satisfactory. Technical Support: Satisfactory.

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

Most of the DEV/UAT/TEST were on-premises, which moved to the cloud with consolidation.

### **HOW WAS THE INITIAL SETUP?**

There were technical challenges configuring the connectivity, moving the data, etc.

### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

Installation was through a vendor.

### **WHAT WAS OUR ROI?**

Reduced the number of traditional storage/server architecture. More productivity and quick provisioning of the database helped moving the application to production quickly.

### **WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

Oracle licensing is expensive compared to other competitors, such as AWS and MS Azure.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

Yes. AWS and MS Azure.

### **WHAT OTHER ADVICE DO I HAVE?**

Any DEV/UAT/TEST environments are really candidates to go for cloud and ensure you fully utilize the flexibility of cloud technologies.

Learn more: [Read 9 reviews of Oracle Database as a Service](#)