



# Oracle Database

## Review From A Customer



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## Review by a Real User

Verified by IT Central Station



Analyst at a tech services company

it\_user480726

### VALUABLE FEATURES

There are many use cases for the Oracle Database and if I encounter any problems, there's information available which I can reference.

### IMPROVEMENTS TO MY ORGANIZATION

We are the ones who are developing the system and delivering it to our customers, so it does indirectly benefit our organization from this perspective. The fact that we are able to leverage the available information that I mentioned earlier, means we are able to make sure that development is successful.

### ROOM FOR IMPROVEMENT

The response speed of the support as well as lowering the price.

### STABILITY ISSUES

In comparison with other commercial databases, it's more stable but there are many challenges that we feel should be corrected.

### SCALABILITY ISSUES

For us, there are not so many cases that require scalability.

### CUSTOMER SERVICE AND TECHNICAL SUPPORT

I think it takes longer because we're in Japan and if we have a problem then we need to pass the information to the US and it takes them time to respond.



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#### **INITIAL SETUP**

Relatively speaking it's easy.

#### **OTHER ADVICE**

Oracle is the number one product I recommend as long as the customer has sufficient budget.

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