



Oracle Enterprise Manager Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Database Expert with 51-200 employees

it_user79794

VALUABLE FEATURES

Real Time monitoring i.e SQL Monitoring and the ADDM

IMPROVEMENTS TO MY ORGANIZATION

We have setup dashboards for the SMT (Senior Management Team) to give them a traffic light system on a very high level – enough for them to know that all systems are up and available

ROOM FOR IMPROVEMENT

Costs of add-on's and management packs i.e AWS (Amazon) and Golden Gate

USE OF SOLUTION

3-4 years across 3 different jobs.

DEPLOYMENT ISSUES

None, quite straight forward (having already deployed and installed weblogic before)

STABILITY ISSUES

Just on a few occasions agent connectivity to repository would fail resulting in “stuck” messages on the OEM screens, resolved itself overnight – weird?

SCALABILITY ISSUES

No



Oracle Enterprise Manager

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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Excellent
Technical Support: Excellent

PREVIOUS SOLUTIONS

Just the old OEM 10g/11g

INITIAL SETUP

Fairly straight forward. The download zip files have everything you need in one place and instructions are simple to follow for those who have experience in Oracle installations.

IMPLEMENTATION TEAM

Installed by DBATEAM onsite

PRICING, SETUP COST AND LICENSING

Setup costs are absorbed by the Enterprise licenses we already hold, but as we run OEM from Amazon cloud services we have daily costs for server/disk/networks etc. Hard to give a figure as it depends on what Amazon service we use

OTHER SOLUTIONS CONSIDERED

No

OTHER ADVICE

If you are already paying for enterprises licenses then it's rude not to use it!

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