



Oracle Enterprise Manager Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



User at a tech company with 10,001+ employees

it_user515322

WHAT IS MOST VALUABLE?

Valuable features include SQLrun and the performance page.

HOW HAS IT HELPED MY ORGANIZATION?

It has helped us in terms of automated switch-over and fail-over.

WHAT NEEDS IMPROVEMENT?

The SQLrun sometimes does not work, and it crashes most of the time.

FOR HOW LONG HAVE I USED THE SOLUTION?

We have been using this for two years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

There were no issues with deployment.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

There were no issues with stability.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

There were no issues with scalability.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Customer service is good. Technical Support: Technical support is very good.



Oracle Enterprise Manager

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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We did not use a solution previous to this one.

HOW WAS THE INITIAL SETUP?

The setup was straightforward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

The implementation was done in-house.

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