



Oracle Identity Governance Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Security Analyst at a tech services company with 10,001+ employees

it_user217167

WHAT IS MOST VALUABLE?

Provisioning Reconciliation engine Adapter factory

HOW HAS IT HELPED MY ORGANIZATION?

It has helped in automating and reducing manual processes.

WHAT NEEDS IMPROVEMENT?

It needs to be more flexible and should have friendlier UI with more integrated features within a single UI.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have used this product for over three years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

We faced many issues while migrating onto this solution.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 6/10. Technical Support: 3/10.



Oracle Identity Governance

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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

No previous solution used.

HOW WAS THE INITIAL SETUP?

It was pretty complicated. Everything should be UI and the 'All Design' console features should be available within the administration console.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We implemented it through an in-house team.

WHAT WAS OUR ROI?

It is pretty good.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We had a few options like BMC, Novell, and Tivoli IDM's.

WHAT OTHER ADVICE DO I HAVE?

Hire experts to do the implementation as all the functionalities are overly complicated.

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