



Oracle Linux

Review From A Customer



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Review by a Real User

Verified by IT Central Station



Manager at a tech services company with 10,001+ employees

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WHAT IS OUR PRIMARY USE CASE?

We use Oracle Linux with multiple clients for multiple applications.

WHAT IS MOST VALUABLE?

Over a period of time, feature-wise, functionality wise, the reliability is important for us.

HOW HAS IT HELPED MY ORGANIZATION?

First of all it is a zero-dollar value, it is free. We only have to pay for support. So it brings down the overall cost. And it is providing the same functionality as any other Linux system that is out there in the market.

WHAT NEEDS IMPROVEMENT?

Some customers feel about Oracle licensing, while it is free, they are not able to understand the support model for it. They feel the price is high for support.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I have seen running production systems on it, there is no issue at all, because of the operating system.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

I have no experience with scaling, but I believe scalability is as part of it as any other Unix based operating system that is out there in the market.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

It is world-class.



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HOW WAS THE INITIAL SETUP?

It is straightforward and well documented. If people have basic Unix knowledge, they can jump on it. But I would definitely recommend going through the documentation before implementing any operating system in an enterprise environment.

WHAT OTHER ADVICE DO I HAVE?

Regarding criteria when selecting a vendor, if I am working in an Oracle world, I would what's important is being "family." If you are using Oracle as a database, using Oracle Linux is a good choice, because you are in the same family. Support is coming from the same vendor. The chances of vendor conflict - for example, being able to pull in people from different vendors; if I'm using Red Hat Linux I would be pulling people from Red Hat Linux, I would be pulling people from Oracle databases - that kind of scenario would not be there. Support would be seamless. In terms of advice I would say, know your needs first, and if you know your needs, compare Oracle Linux with other operating systems. If you are running Oracle systems, Oracle databases, Oracle Linux is certified by Oracle. I believe all of Oracle is using it internally when building the system. For example, when they're developing Oracle databases or when they're developing Oracle EBS, they're running it on Oracle Linux. Go for it. Evaluate it, know your needs first, and then see what solution is addressing your need.

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