



Oracle OBIEE

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Global Supply Chain Manager at Cisco

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WHAT IS MOST VALUABLE?

We mainly use it for reporting purposes, i.e., generating reports especially for the business. We use it for the business data analysis and metrics purposes as well. For this, we have been using OBIEE for quite a long time.

HOW HAS IT HELPED MY ORGANIZATION?

It is beneficial for us because most of our reports are on OBIEE. It's not only for data analysis. We use it for corporate year-end financial purposes as well. We use it for the backlog management, for example, to check how much is the backlog or how much is the shipment amount and for similar kind of data. We are using OBIEE for such purposes. We are into the Oracle Supply Chain which involves the process from auto-booking to shipment. They bring the data from Oracle apps to Oracle Arch Work. There is a middle layer which is called ODS. From ODS, they put the data in the OBIEE product. From there, the IT teams create all the attributes, we bag them there and in this way, we can generate our own reports. That is how we have been using this product. It is useful for us especially for the quarter-end data analysis or to improve any metrics; in this way, we use OBIEE for data analysis purpose.

WHAT NEEDS IMPROVEMENT?

Some of the additional features required are that it should be more user-friendly. Sometimes, when we use the drag-and-drop feature it does not drag the object and needs to be user-friendly. It's not available today. If it would be more flexible, that would be helpful.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It's stable. The data is 100% accurate. In regards to stability, it's good. Only sometimes, maintenance is an issue, otherwise the performance is OK.



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WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The scalability is good because it depends on how you upgrade your OBIEE.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

We have a lot of companies such as Windows and we chose the best IT teams. They have good architecture and we will do the screening and get the best to resolve the issues.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We were previously using some other software from a different company but we weren't able to find all the data. We were looking for PL/SQL data and this product was able to get us a lot of data. We need a lot of data for hypnotics purpose, for this reason we chose the Oracle product. The most important criteria while choosing a vendor would be that they should improve the performance and the product should be user-friendly. Most of the times, we want to use less data and the data should be improved.

HOW WAS THE INITIAL SETUP?

The setup was OK and it was not that complex. It was quite straightforward.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We are always looking for the best features that are available. Already, Oracle has advanced technology, which is the reason that we have chosen OBIEE compared to other products.

WHAT OTHER ADVICE DO I HAVE?

You should shop around but for me this is the best solution. As per the cost factor as well, it is a cost-effective product. The attributes should be more user-friendly, other than that the other features of this product such as performance, reporting structure and architecture are good.

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