



Palo Alto Networks WildFire Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Information Security Officer at a government with 501-1,000 employees

reviewer818484

WHAT IS OUR PRIMARY USE CASE?

Our primary use case for this solution is for threat intelligence, to detect threats.

HOW HAS IT HELPED MY ORGANIZATION?

This solution has given us a higher level of assurance that we don't have an active threat.

WHAT IS MOST VALUABLE?

The most valuable feature is the Automatic Verdict feature that recognizes whether something is a threat or not.

WHAT NEEDS IMPROVEMENT?

I would like to see them continue their developmental roadmap for the product.

FOR HOW LONG HAVE I USED THE SOLUTION?

Approximately one year.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We have never experienced any downtime or inaccuracies.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

This product is super scalable.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Their technical support is excellent.



Palo Alto Networks WildFire

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IF YOU PREVIOUSLY USED A DIFFERENT SOLUTION, WHICH ONE DID YOU USE AND WHY DID YOU SWITCH?

We previously used a different solution but it was ineffective and didn't integrate well.

HOW WAS THE INITIAL SETUP?

The initial setup for this solution was very easy. You just turn it on and put it in monitoring mode. One person can deploy and maintain this product.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We implemented in-house.

WHAT WAS OUR ROI?

The ROI is pretty much right away.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The licensing fees are on an annual basis and there are no costs in addition to the standard fees.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Before choosing this solution we evaluated OpenDNS.

WHAT OTHER ADVICE DO I HAVE?

WildFire is a perfect complement to a Palo Alto Firewall, it's invaluable. I would rate this solution a ten out of ten.

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