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Pentaho

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Engineer at a tech company with 51-200 employees

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VALUABLE FEATURES

My company embeds the following features into our product - BI server Analyzer report Interactive report Dashboard

IMPROVEMENTS TO MY ORGANIZATION

We can demonstrate a better report UI and vivid experience for our customers.

ROOM FOR IMPROVEMENT

The OEM license pricing is quite expensive. Enhance the authentication and authorization part.

USE OF SOLUTION

We've been using the BA Server Enterprise Edition for three years.

DEPLOYMENT ISSUES

Most of our customers have a complex authentication environment. Our customers found it difficult to configure flexibly.

STABILITY ISSUES

There were no issues with the stability.

SCALABILITY ISSUES

We have had no issues scaling it.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: 7/10 Technical Support: 7/10



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INITIAL SETUP

It's kind of complex if user wants to implement LDAP authentication, such as defining the scope and filters.

IMPLEMENTATION TEAM

We implement it ourselves and then embedded it into our product. It's not easy to separate the different components one needs.

PRICING, SETUP COST AND LICENSING

I don't know much, but I have heard that the price is too high.

OTHER SOLUTIONS CONSIDERED

We are looking for a different solution but have not determined one yet.

OTHER ADVICE

It's a comprehensive BA tool including ETL and reporting. It's easy to use with a small dataset, but you will need to dig deep to optimize the performance when the data set is huge.

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