

The Hyland logo consists of a solid green square with the word "Hyland" written in white, sans-serif font inside it.

Hyland

Perceptive Software ImageNow

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Software Support Specialist at a university with 501-1,000 employees

it_user108429

VALUABLE FEATURES

Customizability that the product gives to make the end user happy.

IMPROVEMENTS TO MY ORGANIZATION

Handling of documents across 30 different locations in 5 states has improved the information pipeline.

ROOM FOR IMPROVEMENT

Too many companies/products have been purchased by Perceptive over the past few years with what feels like little development on currently owned products.

USE OF SOLUTION

4 years

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Good Technical Support: Good

OTHER ADVICE

Have someone that is dedicated to support the product and make sure you have the weight management behind the product to make people switch/use the product.

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