



pfSense

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Manager IT at a energy/utilities company with 501-1,000 employees

it_user221874

WHAT IS MOST VALUABLE?

MAC Filtered DHCP and DNS Captive Portal VPN Proxy Server Proxy Filter

HOW HAS IT HELPED MY ORGANIZATION?

It has provided us with secure internet browsing and a strong monitoring ability.

WHAT NEEDS IMPROVEMENT?

Proxy filters are not supported for the blocking of HTTPS sites.

FOR HOW LONG HAVE I USED THE SOLUTION?

I've used it for two to three years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No issues encountered yet.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered yet.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered yet.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: I have not gotten any support from the customer service center because I can get all the solutions on their web blogs. Technical Support: I think it is perfect.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I was using another product, but it didn't have a bandwidth controller and monitoring tool like this product does. I switched because I can find everything in one window.

HOW WAS THE INITIAL SETUP?

Its installation setup & procedure is so simple that a layman could install it.

WHAT ABOUT THE IMPLEMENTATION TEAM?

I installed it by myself and used Google for assistance.

WHAT WAS OUR ROI?

It's positive.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

I just downloaded the program from the website free of charge. The best thing is, this product can be installed on any machine.

WHICH OTHER SOLUTIONS DID I EVALUATE?

No other options were evaluated.

WHAT OTHER ADVICE DO I HAVE?

It is recommended, as it is a stable product.

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