



planview

# Planview Enterprise One Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Senior Consultant at a tech services company with 10,001+ employees

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### WHAT IS MOST VALUABLE?

The overall interface is very easy to use. It puts together strategy and execution across all your investments. The demand, organizational resources, financials, strategies, project execution, and ideation elements are all brought together in this solution.

### HOW HAS IT HELPED MY ORGANIZATION?

It resulted in a high rate of adoption and sustainability of changes that are associated with the business unit and its regions. It proved a single set of reliable and actionable portfolio plans, consisting of ranked ideas, projects, and services across the organization. Thus, it enhanced visibility.

### WHAT NEEDS IMPROVEMENT?

It would be great to see Planview incorporate agile interfacing/methods in it. Like CA Clarity and other leading PPM tools – Planview should enhance or develop the interfaces to ingrate with other market leading Agile tools (like TFS, JIRA, RALLY, etc..) and collaboration tools to support the seamless Organizational investment data flow from and to these tools, it could prove as a great eco-system aligned with today's emerging frameworks, methodologies..... I would like to see them publish their guides, FAQs, tips, and Knowledge Management Database (KMDB) for free in their community, as other market leading PPM tools do. Planview has not published, shared / made available it's tool related guides, QRGs, release notes in public domain. Only the authorized customers can access their repository – I hope they should think about this and create the open / free / openly accessible community blog, sites where users can found the threads / discussions and can download the user / feature / admin / functional / module guides etc... Scope of customization – it's a great tool built with set of best practices from project management perspective, but they should provision the scope of customizations. I have grown up working with Planview versions 5 / 7.4.1 (10 years back, almost) and have never seen them provided the ability to create any custom object / module, if required. What Planview suggests is to use their existing modules as they suffice the PM and Strategic requirements. But like the other tools, they should provision for the scope of customizations so that users can create a custom module / object / entity – which will work individually (as the work, strategy entities do) having the object specific supporting attributes / lifecycles / Scripted dialogs etc... it would then certainly revolutionize the whole PPM space...

**FOR HOW LONG HAVE I USED THE SOLUTION?**

I have used this solution for over ten years.

**WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

There were no stability issues.

**WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

There were no scalability issues.

**HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: 10/10 Technical Support: Technical support is great. They have got really good experts on their team.

**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

I have used other PPM tools before, but I found Planview Enterprise to really be the best-in-class for project and portfolio management practices.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

The licensing part is a bit costly in comparison with the other available PPM tools. However, it is worth the price for those organizations who seek to bring their strategy to life in a world of limited resources.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

We evaluated other solutions, namely Microsoft Office EPM and HPE PPM solutions.

**WHAT OTHER ADVICE DO I HAVE?**

Go ahead and get this solution implemented. Do not limit your organization's exposure to the timesheet/resource management. Instead, use Planview's solution starting from the intake part through the overall strategy management.

Learn more: [Read 31 reviews of Planview Enterprise One](#)