



Quality Center

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Sr Consultant at a tech services company
with 10,001+ employees

it_user377415

WHAT IS MOST VALUABLE?

The Business Process Testing module and approach to testing in QC is its most valuable feature.

HOW HAS IT HELPED MY ORGANIZATION?

For manual test cases, we need to write test case each time and if any update or CR comes then we need to go to each test case and update, which is very time consuming. But, with BPT we can update it in less time as would otherwise take to update two or three business components. After a refresh, it will automatically update the whole test set, which is over 100 test cases.

WHAT NEEDS IMPROVEMENT?

I would like to see a bit of improvement in its look and feel.

FOR HOW LONG HAVE I USED THE SOLUTION?

We've used it for seven years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

There were issues with the deployment.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We had some issues with the stability.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We had some issues with the scalability.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 8/10 Technical Support: 8/10

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

Earlier I used Mantis, but it was not user friendly and had no functionality apart from defect tracking. But HP QC is defect tracking by default. Test Case Execution tracking and reporting functionality which will serve all purposes for testing processes.

HOW WAS THE INITIAL SETUP?

The initial setup was not complex.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We used a vendor team with in-house machines for the implementation.

WHAT OTHER ADVICE DO I HAVE?

For testing processes and improvements, I would suggest you use this product. But, if you're looking at cost, then that might be a concern, but no doubt it is the best tool for testing.

[Read 4 reviews of Quality Center](#)