



Qualys VM

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Vulnerability Analyst at a comms service provider with 10,001+ employees

RaghunandanRaju

WHAT IS OUR PRIMARY USE CASE?

It improves the continuous monitoring of the systems on-premises.

HOW HAS IT HELPED MY ORGANIZATION?

If any anomalies are there, we can easily detect with our agent based solutions, and we can isolate them quickly, and response time or any incident is much quicker than previous. Before we were taking eight hours, now we're taking around 30 minutes to respond to any incident, security and such.

WHAT IS MOST VALUABLE?

I find the most valuable features are the continuous monitoring. Even on premises, there is constant monitoring.

WHAT NEEDS IMPROVEMENT?

When tested on Zero day, there were errors. In addition, they have integrated with other third parties, but it is still not viable. They are using their own Q id's. This sometimes leads to a false positive. And, even the updating of signatures into Qualys is not that much quicker. Maybe for Windows and Linux, it is a little quicker or networks and other devices. The signature updating is not quicker.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I have not experienced issues with stability of the solution. There were a few bugs, but we reported it.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

I did not have any issues of scalability.



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HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

The tech support acted quickly and responded quickly to our tickets. There was a good response time.

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

I also have previous experience with Tenable Nessus, and I find Qualys is better than Nessus, which is slow in the security center and lags a bit.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

It's good. Yes, it's competitive. We got the best price.

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