



Quest Foglight for APM Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Database Administrator at a financial services firm with 51-200 employees

it_user136047

VALUABLE FEATURES

The features of the product most valuable to me are the alert system, Performance tuning (PA) and the monitoring capability.

IMPROVEMENTS TO MY ORGANIZATION

The product has improved the way we respond to database issues as it has made us more proactive. For example: the alerts systems now gives as a global picture of locks, thresholds, etc. for our database systems.

ROOM FOR IMPROVEMENT

The monitoring capability and performance tuning.

USE OF SOLUTION

3 years

DEPLOYMENT ISSUES

We had issues with deployment in the beginning until we had an expert guide us through the process.

STABILITY ISSUES

Stability is not an issue if you have enough resources on your system to handle the load.

SCALABILITY ISSUES

So far so good. We have not encountered any issues with scalability. This solution is being used to monitor 20 plus databases.



[Read 0 reviews of Quest Foglight for APM](#)

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: The level of customer service is good. Technical Support: The level of technical support is good.

PREVIOUS SOLUTIONS

We have a separate solution which is core for all of our other systems. Foglight was solely brought in for our databases.

INITIAL SETUP

The whole setup process is not complex at all. It helps to be very good technically to understand the architecture.

IMPLEMENTATION TEAM

We did the implementation through a vendor team and they were very skilled and knowledgeable.

OTHER ADVICE

The advice I will give to people regarding Foglight is that the technical team who will be using this product will have to be trained well in order for the company to fully benefit from the product.

[Read 0 reviews of Quest Foglight for APM](#)