



QuickBooks Desktop Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



GUIDER at a tech services company

Moses Wambugu

WHAT IS OUR PRIMARY USE CASE?

Used for accounting, record keeping, managing e-learning finances, financial data processing, and the dispensation of records to authorized personnel.

HOW HAS IT HELPED MY ORGANIZATION?

Paperless record keeping has made accounting between various store branches easy, and has made it easy to track cash flow and all transactions, which allows for quick determination of profit or loss.

WHAT IS MOST VALUABLE?

Ease of use Compatibility with Windows and offline functionality makes it an all time working software. Easily customizable platform

WHAT NEEDS IMPROVEMENT?

The customer response team is slow and sometimes causes the user to have a loss. Improving this would attract new users and help existing users utilize the software for optimum profitability.

FOR HOW LONG HAVE I USED THE SOLUTION?

Less than one year.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No



QuickBooks Desktop

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WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Slow when it comes to solving problems.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

None.

HOW WAS THE INITIAL SETUP?

The team did it in a simple way.

WHAT ABOUT THE IMPLEMENTATION TEAM?

In-house team

WHAT WAS OUR ROI?

N/A

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The software is not cheap, but is fairly affordable and worth the cost. Its actually the top choice for any accounting tasks, and is easy to set up and start using on the go.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Xero, AccountEdge

WHAT OTHER ADVICE DO I HAVE?

It's a good way to go for accounting.

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