



ReadyTalk

Review From A Customer



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Review by a Real User

Verified by IT Central Station



Training Specialist with 1,001-5,000 employees

it_user172989

VALUABLE FEATURES

I use ReadyTalk primarily for training. ReadyTalk is a very user friendly tool. Many of my trainees are remote employees, or business partners, and they are able to use ReadyTalk with ease. It works with every browser, and makes sharing content a breeze.

ROOM FOR IMPROVEMENT

I'm hoping for new features, soon! I think it would be nice to be able to start a conference off in listen only mode, without having to set it before hand. Maybe a feature to have the chairperson join first, choose audio options, then the participants can join.

USE OF SOLUTION

2 years

DEPLOYMENT ISSUES

None.

STABILITY ISSUES

None.

SCALABILITY ISSUES

None.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: A 10! ReadyTalk is always quick to respond to any questions, or issues. Technical Support: 10! ReadyTalk is always quick to respond to any questions, or issues.

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