



# ReadyTalk

## Review From A Customer



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## Review by a Real User

Verified by IT Central Station



Telecommunications Analyst with 501-1,000 employees

**it\_user210711**

### VALUABLE FEATURES

I use the audio conference feature most often. ReadyTalk is a great tool for remote workers. It is easy to set up an audio or web conference at a moments notice. I love that ReadyTalk is always innovating. New features are being tested and released frequently.

### IMPROVEMENTS TO MY ORGANIZATION

ReadyTalk makes it easy for people in different locations to have an effective meeting.

### ROOM FOR IMPROVEMENT

One of the things I like about ReadyTalk is that they are always innovating and adding features. I'm looking forward to more with their video conference and use of collaborative tools.

### USE OF SOLUTION

4 years

### CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Customer Service is the best. It is so easy to get an answer to a question when I need it. Customer Service is real people. I never feel lost trying to find a contact number or email address. They want to be helpful. That is different than many other companies. I don't know the size of the company but they act like a small company. It's easy to get help when needed.

Technical Support: Excellent.

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