



riverbed

Riverbed SteelCentral AppResponse

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Consultant with 1,001-5,000 employees

it_user153501

VALUABLE FEATURES

Opnet probes (AppResponse Xpert), now part of Riverbed, capture network traffic and calculate automatically many applicative and network KPI. AppResponse Xpert can trigger alerts on KPI. Captured traffic can be analysed in AppTransaction Xpert to find network or applicative issues. AppTransaction Xpert is a powerfull tool permitting to focus quickly on problems and freeing the network engineer from fastidious and time consuming calculations / research.

IMPROVEMENTS TO MY ORGANIZATION

Provides quick feedback on day to day applicative and network issues and permit to quickly break the tie between applicative teams suspecting the network and network teams suspecting servers or applications. It avoids long time discussions by providing quick results and reduces dramatically time to repair / fix the issue.

USE OF SOLUTION

4 years

STABILITY ISSUES

Disks are heavily used for traffic capture and may break times to times but RAID feature avoids any production pause.

SCALABILITY ISSUES

No

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Medium. Technical Support: Medium.

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