

The Riverbed logo consists of an orange square with the word "riverbed" written in white lowercase letters inside it.

riverbed

Riverbed Steelhead

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Network Operations Specialist at a government with 1,001-5,000 employees

it_user146331

VALUABLE FEATURES

The data compression through the WAN. It is like being on a LAN. It is even more effective when the technology uses an adaptive transfer scheme known as "warm transfer".

IMPROVEMENTS TO MY ORGANIZATION

Critical data such as emails and Sharepoint files being able to move faster across the WAN via Riverbed Steelhead's compress/decompress mechanism.

ROOM FOR IMPROVEMENT

Need to handle more traffic simultaneously.

USE OF SOLUTION

2 years

DEPLOYMENT ISSUES

No, everything is plug and play with minor configuration involved.

STABILITY ISSUES

Not at all

SCALABILITY ISSUES

Not at all



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: 5 out of 5 Technical Support: 5 out of 5

PREVIOUS SOLUTIONS

I used Cisco WAAS technology before. The Riverbed Steelhead is much easier to configure and works faster on packet delivery.

INITIAL SETUP

Setup was very straightforward.

ROI

Less bandwidth usage

OTHER ADVICE

Please do some diligent research before purchasing the product. It is quite expensive but it is worth it in the long run.

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