



Rubrik

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Engineer, System & Networking with 1,001-5,000 employees

Burak Ustun, M.S.

WHAT IS OUR PRIMARY USE CASE?

We are doing a business with Rubrik. I am responsible for implementing the solution to our customers. Even though I am not trained for implementing, it is easy to use and easy to learn. We also get backups for our own environment.

HOW HAS IT HELPED MY ORGANIZATION?

We had some VMware issue as VMware did some changes on the AHCI drivers. Rubrik saved our environment those times.

WHAT IS MOST VALUABLE?

Instant recovery Live mount

WHAT NEEDS IMPROVEMENT?

The open source database needs to be supported.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

There are no issues with the stability.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The solution is scalable to multiple petabytes. Since we do not have that much data, the one which we are using is enough.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

10 out of 10.



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WHICH SOLUTIONS DID WE USE PREVIOUSLY?

I used to use Veeam.

HOW WAS THE INITIAL SETUP?

The initial setup was straightforward. There is a bootstrap script, which does all the IP address initialization. for all the metadata disk preparation and service openings.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We did the implementation by ourselves because the deployment and using it is straightforward.

WHAT WAS OUR ROI?

I cannot provide that information.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The setup cost is a bit high, but the solution is an all-in-one solution. There is no licensing in terms of capacity. The TCO is lower if you buy it for two or three years.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We used Veeam before.

WHAT OTHER ADVICE DO I HAVE?

It is a great product.

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