



# SAP BusinessObjects Business Intelligence Platform

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Business Objects Developer at a aerospace/defense firm with 51-200 employees

it\_user181065

### VALUABLE FEATURES

Being able to utilize a connection to the database with a semantic layer, so it can be modified if needed to fit a particular need. The Universe does this quite well and allows for business names to be used in place of the cryptic database name.

### IMPROVEMENTS TO MY ORGANIZATION

Instead of downloading the information into a spreadsheet or something similar, you can now develop the graphs and drilldown, drillup needs for the different departments in an easy to use and functional method.

### ROOM FOR IMPROVEMENT

The development of the Design Studio to be ready for prime time. It is pretty well ready now just needs a few points finished to make it completely ready.

### USE OF SOLUTION

I have used this solution in different areas for about 17 years

### DEPLOYMENT ISSUES

A few, these were related mainly to the development team not realizing how much data they actually had.

### STABILITY ISSUES

Not really, there have been a few hiccups but that was mainly due to bandwidth since we have a centralized location for the servers now.

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**SCALABILITY ISSUES**

No issues with scalability.

**CUSTOMER SERVICE AND TECHNICAL SUPPORT**

Customer Service: For SAP it's not too bad, would always like to have it better of course. Technical Support: Very good.

**PREVIOUS SOLUTIONS**

We used Cognos however the price was getting too prohibitive, and it was time for a change.

**INITIAL SETUP**

Fairly straightforward but, not as easy as the vendor made it sound. As with most things it was not just a flip of the switch.

**IMPLEMENTATION TEAM**

We used a mix of both in-house and vendor teams.

**OTHER ADVICE**

Take time to realize how much data you will be processing and how many users you will have, this will help you to scale the needs to the product. The product works well, but is only as good as the servers it uses.

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