



SAP BusinessObjects Business Intelligence Platform

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Manager - BI Head with 5,001-10,000 employees

it_user79932

VALUABLE FEATURES

1. SAP BO/BI Enterprise scalability Security Ease of use Semantic layer 2. Tableau Visualization Data discovery Turnaround time 3. IBM Cognos Enterprise scalability Security In-memory feature 4. MS BI - Flexibility 5. Pentaho - Open source but still enterprise grade 6. QlikView Data visualization Turnaround time. 7. OBIEE Enterprise security Semantic model

ROOM FOR IMPROVEMENT

1. SAP BO/BI Visualization 2. Tableau Scalability 3. IBM Cognos Ease of use 4. MS BI Visualization Ease of use 5. Pentaho Ease of use Semantic layer 6. QlikView Scalability 7. OBIEE Visualization Database connectivities

USE OF SOLUTION

I have used SAP for almost 12 years Tableau – Rate 6/10 overall but 9/10 for visualization. I have used it for three years IBM Cognos - Rate 7/10 and I have used it for three years MS BI - Rate 5/10 and I have used it for two years Pentaho - Rate 5/10 and I have used it for over five years QlikView- Rate 7/10 and I have used it for two years OBIEE – Rate 7/10 and I have used it for five years

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: SAP BO/BI - Below average Tableau - Good IBM Cognos - Average MS BI - Average Pentaho - Average QlikView - Above average OBIEE - Average Technical Support: SAP BO/BI - Below average Tableau - Good IBM Cognos - Average MS BI - Average Pentaho - Average QlikView - Above average OBIEE - Average

OTHER ADVICE

There is no perfect solution or one size fits all. Be clear on the requirements that you are trying to meet with the tools and solutions and do a POC and thorough evaluation. Also most of the time a single vendor works better than using best of the breed solution.

[Read 9 reviews of SAP BusinessObjects Business Intelligence Platform](#)