



SAP Crystal Reports

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Reporting Consultant at a tech services company with 51-200 employees

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VALUABLE FEATURES

Pixel perfect static reporting.

ROOM FOR IMPROVEMENT

Bought and sold many times and newer product releases do not seem to offer much improvement. Maps and gauges are pretty much worthless and you need to buy a third party add-on.

USE OF SOLUTION

17 years

DEPLOYMENT ISSUES

None encountered.

STABILITY ISSUES

Early versions use to be very prone to crashing. Much better in the 2013 version

SCALABILITY ISSUES

None encountered.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: You try not to contact SAP, just Google search for answers to your problems. Technical Support: You try not to contact SAP, just Google search for answers to your problems.



[Read 2 reviews of SAP Crystal Reports](#)

PREVIOUS SOLUTIONS

Back in the days (90s), Quick Reports that came with Delphi. Crystal Reports had more functionality hence the switch.

INITIAL SETUP

Straightforward set-up.

IMPLEMENTATION TEAM

In-house implementation.

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