



SAP Data Services

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Consultant at a tech services company with 51-200 employees

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WHAT IS MOST VALUABLE?

Data Quality Transforms, Data Cleanse, Platform, Match.

HOW HAS IT HELPED MY ORGANIZATION?

Doing De-Deduplication of data for Data Cleansing is much easier and has been revolutionised with Data Services. Especially used in conjunction with SAP Information Stewards.

WHAT NEEDS IMPROVEMENT?

It needs a Web-client.

FOR HOW LONG HAVE I USED THE SOLUTION?

2 years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Sometimes when re-installing the product, the program corrupts and needs to be completely removed. Its wastes a lot of time.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

None

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Sometimes when upgrading the product, the program corrupts and needs to be completely removed. Its wastes a lot of time.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: It could be better. Technical Support: Could also be better. There are still a few niggles that need to be sorted out and it seems that SAP are a bit slow on the comeback.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

SSIS. I switched because a) my current company specialises in Data Services and b) because DS is the best tool for working with SAP ERP and SAP Hana.

HOW WAS THE INITIAL SETUP?

Straight forward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

In-house.

WHICH OTHER SOLUTIONS DID I EVALUATE?

SSIS only.

WHAT OTHER ADVICE DO I HAVE?

Prepare well, read the installation guide and make sure you have all the boxes ticked before going ahead and installing.

Learn more: [Read 7 reviews of SAP Data Services](#)