



# Sauce Labs

## Review From A Customer

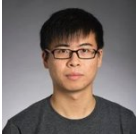


From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Quality Engineering Intern at a tech company with 5,001-10,000 employees

**Tianyi Huang**

### **VALUABLE FEATURES**

Cross-platform mobile testing. Before using Sauce Labs, I would have to setup a Selenium Grid cluster and install all versions of mobile simulators/emulators in order to test apps on different platforms. With the help of Sauce Labs, all I need to do is to configure the settings in my codes and let the tests run on the cloud. It saves me a lot of time and efforts.

### **IMPROVEMENTS TO MY ORGANIZATION**

For mobile testing, Sauce Labs platform is great for functional tests. But the option to run tests on real physical devices is missing right now, so it's impossible to run performance stress tests which is also very important to test mobile apps. This feature is actually

### **CUSTOMER SERVICE AND TECHNICAL SUPPORT**

Good. According to my experiences, the technical support engineers typically reply to emails within a day.

### **INITIAL SETUP**

Straightforward. Just integrate the client libraries and setup processes into your existing automation framework. Detailed documents are available on Sauce Labs' website and its Github report.

### **PRICING, SETUP COST AND LICENSING**

The client libraries are quite compatible with other popular testing frameworks. Chances are you can directly integrate it with your existing automation infrastructures, so the original setup cost is very low.

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