



Sauce Labs

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



QA Engineer at a retailer with 51-200 employees

it_user577092

WHAT IS MOST VALUABLE?

Automated mobile testing dashboard.

HOW HAS IT HELPED MY ORGANIZATION?

We can now run daily and on demand automated tests.

WHAT NEEDS IMPROVEMENT?

Sometimes the tests can pass or fail inconsistently. The tunnels and jobs timeout before the app loads, or it has to try 3 or 4 times to get a good connection.

FOR HOW LONG HAVE I USED THE SOLUTION?

4 months.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Not yet :)



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: I have not used it. Technical Support: I have not used it.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

No, I haven't.

HOW WAS THE INITIAL SETUP?

Initial setup was easy. Our company already had the account open, but I simply added the sauce configurations to my test configuration file and ran the test.

Learn more: [Read 11 reviews of Sauce Labs](#)