



Silk Central

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Consultant at a software R&D company with 501-1,000 employees

Adriano Santos

VALUABLE FEATURES

All the reports are very important for me, as is the integration with Caliber.

IMPROVEMENTS TO MY ORGANIZATION

With SilkCentral, I can have a macro-view of all my tests. I can also have detailed reports about all projects.

ROOM FOR IMPROVEMENT

I think that the portal could be cleaner and faster.

USE OF SOLUTION

I've used it for about three years.

DEPLOYMENT ISSUES

No issues encountered.

STABILITY ISSUES

No issues encountered.

SCALABILITY ISSUES

No issues encountered.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

It's very important. I don't have a problem with support.

PREVIOUS SOLUTIONS

No previous solution was used.

INITIAL SETUP

I believe it was complex, but I wasn't involved.

IMPLEMENTATION TEAM

I recommend doing it in-house, as it's both safer and simpler.

OTHER SOLUTIONS CONSIDERED

No other options were looked at.

OTHER ADVICE

Install it and be happy.

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